

Product Specifications

# FS3400



## Hardware Specs

CPU	
CPU Model	Intel Xeon D-1541
CPU Quantity	1
CPU Architecture	64-bit
CPU Frequency	8-core 2.1 (base) / 2.7 (turbo) GHz
Hardware Encryption Engine (AES-NI)	v
Memory	
System Memory	16 GB DDR4 ECC RDIMM
Memory Module Pre-installed	16 GB (16 GB x 1)
Total Memory Slots	4
Maximum Memory Capacity	128 GB (32 GB x 4)
Notes	<ul style="list-style-type: none"><li>• Synology reserves the right to replace memory modules with the same or higher frequency based on supplier's product life cycle status. Rest assured that the compatibility and stability have been strictly verified with the same benchmark to ensure identical performance.</li><li>• Please select Synology memory modules for optimum compatibility and reliability. Synology will not provide complete product warranty or technical support if non-Synology memory modules are used for memory expansion.</li><li>• For more information on memory upgrade limitations, visit <a href="#">here</a>.</li><li>• For more information on the recommended memory configurations, visit <a href="#">here</a>.</li></ul>

## Storage

Drive Bays	24
Maximum Drive Bays with Expansion Unit	48 (RX1217sas x 2) / 72 (FX2421* x 2)
Compatible Drive Type* ( <a href="#">See all supported drives</a> )	<ul style="list-style-type: none"> <li>• 2.5" SAS HDD</li> <li>• 2.5" SAS SSD</li> <li>• 2.5" SATA SSD</li> </ul>
Hot Swappable Drive	v
Notes	"Compatible drive type" indicates drives that have been tested to be compatible with Synology products. This term does not indicate the maximum connection speed of each drive bay.

## External Ports

RJ-45 1GbE LAN Port	4 (with Link Aggregation / Failover support)
RJ-45 10GbE LAN Port	2 (with Link Aggregation / Failover support)
USB 3.2 Gen 1 Port*	2
Expansion Port	1
Notes	The USB 3.0 standard was renamed to USB 3.2 Gen 1 by the USB Implementers Forum (USB-IF) in 2019.

## PCIe

PCIe Expansion	1 x Gen3 x8 slot (x8 link)
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## File System

Internal Drives	<ul style="list-style-type: none"> <li>• Btrfs</li> <li>• EXT4</li> </ul>
External Drives	<ul style="list-style-type: none"> <li>• Btrfs</li> <li>• EXT4</li> <li>• EXT3</li> <li>• FAT</li> <li>• NTFS</li> <li>• HFS+</li> <li>• exFAT</li> </ul>

Notes	exFAT Access can be installed for free from Package Center in DSM 7.0. In DSM 6.2 or earlier versions, exFAT Access needs to be purchased in Package Center.
<b>Appearance</b>	
Form Factor (RU)	2U
Size (Height x Width x Depth)	88 mm x 482 mm x 724 mm
Weight	14.9 kg
Rack Installation Support*	4-post 19" rack (Synology Rail Kit - <a href="#">RKS-02</a> )
Notes	The rail kit is sold separately
<b>Others</b>	
System Fan	80 mm x 80 mm x 4 pcs
Fan Speed Mode	<ul style="list-style-type: none"> <li>• Full-Speed Mode</li> <li>• Cool Mode</li> <li>• Quiet Mode</li> </ul>
Easy Replacement System Fan	v
Power Recovery	v
Noise Level*	57 dB(A)
Scheduled Power On / Off	v
Wake on LAN / WAN	v
Power Supply Unit / Adapter	500 W
Redundant Power Supply	v
AC Input Power Voltage	100V to 240V AC
Power Frequency	50/60 Hz, Single Phase
Power Consumption*	313.84 W (Access) 125.77 W (HDD Hibernation)

British Thermal Unit	1,070.86 BTU/hr (Access) 429.15 BTU/hr (HDD Hibernation)
Notes	<ul style="list-style-type: none"> <li>• Power consumption is measured when it is fully loaded with HGST 1.8TB HUC101818CS4204 hard drive(s).</li> <li>• Noise Level Testing Environment: Fully loaded with Toshiba 600GB AL14SEB060N hard drive(s) in the idle state. Two G.R.A.S. Type 40AE microphones, each set up 1 meter away from the Synology NAS at the front and rear. Background noise: 16.49-17.51 dB(A); Temperature: 24.25-25.75°C; Humidity: 58.2-61.8%</li> </ul>

<b>Temperature</b>	
Operating Temperature	0°C to 35°C (32°F to 95°F)
Storage Temperature	-20°C to 60°C (-5°F to 140°F)
Relative Humidity	5% to 95% RH

<b>Certification</b>	
<ul style="list-style-type: none"> <li>• FCC</li> <li>• CE</li> <li>• BSMI</li> <li>• EAC</li> <li>• KC</li> <li>• UL</li> <li>• VCCI</li> <li>• RCM</li> </ul>	

<b>Warranty</b>	
5 Years	
Notes	The warranty period starts from the purchase date as stated on your purchase receipt. ( <a href="#">Learn more</a> )

<b>Environment</b>	
RoHS Compliant	

<b>Packaging Content</b>	
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- Main Unit X 1
- Accessory Pack X 1
- AC Power Cord X 2
- Quick Installation Guide X 1

## Optional Accessories

- DDR4 ECC RDIMM: [D4RD-2666-16G\\*](#)/[D4RD-2666-32G](#)
- Expansion Units: [FX2421\\*](#)/[RX1217sas](#)
- 2.5" SATA SSD: [SAT5210](#)
- 25GbE Network Interface Card: [E25G21-F2](#)
- 10GbE Network Interface Card: [E10G21-F2](#)/[E10G18-T2](#)/[E10G18-T1](#)
- Rail Kit Sliding: [RKS-02](#)
- VisualStation: [VS360HD](#)
- Surveillance Device License Pack

### Notes

- It is required to use D4RD-2666-16G with identical memory modules of the same capacity and frequency. For more information, visit [here](#).
- Expansion Unit FX2421 can only be used with identical expansion units.

## Software Specs

### DSM Specifications

#### Storage Management

Maximum Single Volume Size*	<ul style="list-style-type: none"> <li>• 1 PB (64GB RAM required)</li> <li>• 200 TB (32 GB memory required)</li> <li>• 108 TB</li> </ul>
Maximum Internal Volume Number	256
SSD Read / Write Cache ( <a href="#">White Paper</a> )	v
SSD TRIM	v
RAID Group	v

Supported RAID Type	<ul style="list-style-type: none"> <li>• RAID F1</li> <li>• Basic</li> <li>• JBOD</li> <li>• RAID 0</li> <li>• RAID 1</li> <li>• RAID 5</li> <li>• RAID 6</li> <li>• RAID 10</li> </ul>
RAID Migration	<ul style="list-style-type: none"> <li>• Basic to RAID 1</li> <li>• Basic to RAID 5</li> <li>• RAID 1 to RAID 5</li> <li>• RAID 5 to RAID 6</li> </ul>
Volume Expansion with Larger HDDs	<ul style="list-style-type: none"> <li>• RAID F1</li> <li>• RAID 1</li> <li>• RAID 5</li> <li>• RAID 6</li> <li>• RAID 10</li> </ul>
Volume Expansion by Adding a HDD	<ul style="list-style-type: none"> <li>• RAID F1</li> <li>• JBOD</li> <li>• RAID 5</li> <li>• RAID 6</li> </ul>
Global Hot Spare Supported RAID Type	<ul style="list-style-type: none"> <li>• RAID F1</li> <li>• RAID 1</li> <li>• RAID 5</li> <li>• RAID 6</li> <li>• RAID 10</li> </ul>
Notes	<ul style="list-style-type: none"> <li>• Usable capacity for each volume will be lower than the maximum volume size and is dependent on the filesystem and the amount of system metadata stored.</li> <li>• On Peta Volume enabled volumes, Snapshot Replication, SSD caching, shared folder encryption, and compression will not be available. Please refer to <a href="#">this article</a> for more information on limitations.</li> <li>• Each internal volume (may consist of multiple drives) is expandable up to 108 TB (with memory less than 32 GB) or 200 TB (with memory equal to or greater than 32 GB).</li> </ul>
<b>File Services</b>	
File Protocol	SMB/AFP/NFS/FTP/WebDAV

Maximum Concurrent SMB/AFP/FTP Connections	4,000
Maximum Concurrent SMB/AFP/FTP Connections (with RAM expansion)	10,000
Windows Access Control List (ACL) Integration	v
NFS Kerberos Authentication	v
Notes	<ul style="list-style-type: none"> <li>Regarding data concerning tests with RAM expansion, all memory slots are installed with the maximum capacity of supported RAM.</li> <li>During testing, the maximum number of SSDs supported by this model is installed in a RAID 5 configuration.</li> <li>The testing standard was based on the maximum number of concurrent connections supported by this model. During the testing, 25% of the connections were used to transfer files concurrently. The transfer process guaranteed that the connections were not interrupted; the minimum transfer speed was not guaranteed.</li> </ul>

### Account & Shared Folder

Maximum Local User Accounts	16,000
Maximum Local Groups	512
Maximum Shared Folder	512
Maximum Shared Folder Sync Tasks	32

### Hybrid Share

Maximum Hybrid Share Folders	30
Notes	For more details about the maximum number of Hybrid Share folders, check <a href="#">this article</a> .



## High Availability

Synology High Availability	v
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## Log Center

Syslog Events per Second	3,000
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## Virtualization

VMware vSphere with VAAI	v
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Windows Server 2016	v
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Windows Server 2019	v
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Citrix Ready	v
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OpenStack	v
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## General Specifications

Networking Protocols	SMB1 (CIFS), SMB2, SMB3, NFSv3, NFSv4, NFSv4.1, NFS Kerberized sessions, iSCSI, Fibre Channel, HTTP, HTTPs, FTP, SNMP, LDAP, CalDAV
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Supported Browsers	<ul style="list-style-type: none"><li>• Google Chrome</li><li>• Firefox</li><li>• Microsoft Edge</li><li>• Safari</li></ul>
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Supported Language	English, Deutsch, Français, Italiano, Español, Dansk, Norsk, Svenska, Nederlands, Русский, Polski, Magyar, Português do Brasil, Português Europeu, Türkçe, Český, ไทยไทย, 日本語, 한국어, 繁體中文, 简体中文
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Notes	For an updated list of supported browser versions, check the <a href="#">DSM Technical Specifications</a> .
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## Add-on Packages [view the complete package list](#)

Antivirus by McAfee (Trial)
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v
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## Central Management System

v

## Synology Chat

Maximum Users	6,000
Maximum Number of Concurrent Users	500
Notes	When applicable, systems are tested configured with maximum memory and set to allow the maximum number of connections.

## Document Viewer

v

## SAN Manager

Maximum iSCSI Target Number	256
Maximum LUN	512
LUN Clone/Snapshot, Windows ODX	v
Notes	iSCSI Manager has been renamed to SAN Manager in DSM 7.0.

## Synology MailPlus / MailPlus Server

Free Email Accounts	5 ( <a href="#">Licenses required for additional accounts</a> )
Maximum Number of Concurrent Users	1,100
Maximum Server Performance	4,471,000 emails per day, approx. 136 GB

Notes	<ul style="list-style-type: none"> <li>• FS series were installed with 12 SSDs in RAID F1 configuration.</li> <li>• For tested models with expandable memory, the maximum amount of RAM was installed.</li> <li>• The performance of the mail system will slightly decrease in high-availability mode due to data synchronization between the two servers.</li> <li>• Functions that were enabled in all of the tests above: anti-spam, anti-virus, DNSBL, greylist, content scan, full-text search (English only).</li> </ul>
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## Snapshot Replication

Maximum Snapshots per Shared Folder	1,024
Maximum of System Snapshots	65,536

## Surveillance Station

Maximum IP cam ( <a href="#">Licenses required</a> )	100 (including 2 Free License) ( <a href="#">see all supported IP cameras</a> )
Total FPS (H.264)	3000 FPS @ 720p (1280×720) 2800 FPS @ 1080p (1920×1080) 1200 FPS @ 3M (2048×1536) 700 FPS @ 5M (2591×1944) 500 FPS @ 4K (3840×2160)
Total FPS (H.265)	3000 FPS @ 720p (1280×720) 3000 FPS @ 1080p (1920×1080) 2400 FPS @ 3M (2048×1536) 1300 FPS @ 5M (2591×1944) 800 FPS @ 4K (3840×2160)
Total FPS (MJPEG)	1300 FPS @ 720p (1280×720) 700 FPS @ 1080p (1920×1080) 500 FPS @ 3M (2048×1536) 400 FPS @ 5M (2591×1944)
Notes	<ul style="list-style-type: none"> <li>• Maximum IP cameras and FPS figures are tested with the device fully populated with drives and under a continuous recording setup.</li> <li>• Actual system capabilities may differ depending on system configuration, drive performance, number of features enabled, and if additional workloads are present.</li> </ul>

## Synology Drive

Recommended Number of Concurrent Sync Clients	2,000 (the number of connections that can be maintained when the recommended number of hosted files was reached)
Recommended Number of Hosted Files	50,000,000 (applies to files indexed or hosted by <a href="#">Synology Drive</a> . For file access through other standard protocols, refer to the File Services section above)
Notes	<ul style="list-style-type: none"><li>Exceeding the recommended numbers above will not block application operations, but may result in longer response time.</li><li>Utilizing SSD cache can significantly improve performance.</li><li>For tested models with expandable memory, the maximum amount of RAM was installed.</li><li>Btrfs file system and non-encrypted shared folders were used during the aforementioned testing.</li></ul>

## Synology Office

Maximum Users	3,400
Notes	<ul style="list-style-type: none"><li>Multiple files were opened for testing and each file was edited by 30 users simultaneously.</li><li>For tested models with expandable memory, the maximum amount of RAM was installed.</li><li>Client performance may affect maximum simultaneous editing users. Client PCs used for testing: Intel Core i3-3220 / 8GB RAM</li></ul>

## Virtual Machine Manager

Recommended Virtual Machine Instances	16 ( <a href="#">Learn more</a> )
Recommended Virtual DSM Number ( <a href="#">Licenses required</a> )	16 (including 1 Free License)
Notes	The specifications vary depending on system configuration and memory size.

## VPN Server

Maximum Connections	60
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